

Group Norms

★ RESPECT EVERYONE'S OPINION

★ LET EACH PERSON HAVE THEIR OWN VOICE ... and be HEARD

★ PARTICIPATE and SHARE

★ EVERY POINT/OPINION IS validated

★ THERE ARE NO BAD IDEAS!

★ Listen [TO CONFLICTING OPINIONS] ... and IN GENERAL!

★ AGREE TO DISAGREE IN CONFLICT... BUT DISCUSS IT

★ SEEK TO UNDERSTAND

★ DON'T INTERRUPT

★ SEEK INFORMATION BEFORE FORMULATING AN OPINION; BE OPEN-MINDED!